5H Business Integrations

5HBI GOV demo terms of service

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These terms cover evaluation access to 5HBI GOV provided by 5H Business Integrations (5HBI). The entity is the county, city or other organization identified in the signed-in workspace. Each user must review and agree to the current terms before opening the workspace. Personal acceptance applies to that user’s access and does not claim authority to commit the entity to a contract.

1. Entity acceptance and authority

Each user records their own acceptance when first signing in and again when the terms change. The app records the workspace, account, date, time, version and a copy of the accepted terms. An authorized representative using a Super Admin account may separately accept on behalf of the entity, with any required entity approval. A Super Admin software role does not itself grant contracting authority. Viewing the terms or using a public sample does not record acceptance. If required entity approval has not been obtained, contact 5HBI before accepting for the entity.

2. Demo scope and duration

The demo is for evaluation, familiarization and feedback. Use sample or non-sensitive test information wherever possible. Features, sample data and connections may differ from a final installation. The host and entity determine the demo period; any configured access end date is shown in the workspace settings. These terms do not create a paid subscription, automatic renewal, purchase commitment, production service level or full implementation agreement. A separately signed agreement governs any paid pilot or production installation and controls in the event of conflict.

3. Permitted use and accounts

5HBI permits the entity’s authorized users to use the demo during the agreed evaluation. Administrators are responsible for accurate account details, appropriate precinct and role assignments, timely removal of access and safeguarding passwords. Do not share accounts, bypass access restrictions, disrupt the service, introduce malicious files or upload information you are not authorized to use. Report suspected unauthorized access promptly to ryan@5hbi.com. Do not use the demo for emergency dispatch, safety-critical decisions or as the sole record of official operations.

4. Entity information and software rights

The entity retains its rights in the information, photographs and records it supplies. It permits 5HBI to process that information as needed to provide, support and troubleshoot the demo and its configured features. 5HBI retains its rights in the software and documentation, subject to third-party rights. Demo

access does not transfer ownership of the source code or provide a perpetual software license. Any ownership, hosting, export or licensing arrangements for a full installation must be specified in the implementation agreement.

5. Human review of estimates and AI output

Voice interpretation, AI suggestions, resource estimates, unit conversions, map locations and generated reports can contain errors. Authorized users must check names, dates, assignments, actual quantities, conversion factors, rates, descriptions and output before issuing work, approving records or sharing information. Estimates are not certified payroll, invoices, engineering advice or audited financial records. The entity remains responsible for work authorization and the correctness of its decisions and official records.

6. Public information and publication

The Public Information module assists review; it does not determine legal exemptions or replace the entity's public information officer, counsel or required governmental processes. The entity must verify applicable deadlines, legal grounds for withholding, final redactions and release procedures. Public map entries, social images and other exports must be checked before publication. Information deliberately published to a public map or shared outside the app can be copied by others. Do not publish private personnel information or unreleased records.

7. Connected services and data handling

The demo uses hosted application storage and may use configured services such as Google Maps, Google Drive and OpenAI. Information needed for an enabled feature may be processed by that service, subject to its applicable terms and the configured account settings. Connections depend on valid permissions, credentials, usage funding and third-party availability. The demo does not promise a particular data residency, retention period or security certification. Confirm production security, processing, backup and retention requirements in writing before loading sensitive or regulated information.

8. Records preservation and end of demo

The entity remains responsible for its records retention requirements, pending public information requests, litigation holds and authorized disposition. Do not treat a demo access deadline as permission to delete public records. Before access ends, coordinate export and preservation with 5HBI and retain needed copies in the entity's approved records system. Expiration of access does not itself direct deletion of stored records. 5HBI and the entity must coordinate any removal of entity records and applicable holds; the demo is not a promise of indefinite archival storage.

9. Availability and evaluation limitations

The demo is provided as available for evaluation. To the extent permitted by applicable law, 5HBI does

not warrant uninterrupted access, error-free operation, fitness for a particular purpose or that the demo satisfies every governmental requirement. Planned or unplanned maintenance and third-party outages may affect access. 5HBI may restrict access to address abuse or security concerns, and will coordinate reasonable notice and export arrangements where practicable. Any production support, warranties, service commitments or allocation of liability require a separate agreement.

10. Governmental protections and applicable law

These terms are subject to applicable Texas and federal law. Nothing in them requires an unlawful expenditure, indemnity, waiver of governmental or sovereign immunity, waiver of public records obligations or action beyond the accepting representative's lawful authority. Required procurement procedures and entity approvals remain applicable. If a provision cannot lawfully apply to the entity, it is limited to the extent permitted by law without expanding the entity's legal obligations.

11. Versions and contact

Historical acceptance records are retained. When these terms change, each user must review and agree to the current version before continuing to use the workspace. Any prior entity acceptance remains recorded; accepting changed terms on behalf of the entity requires an authorized Super Admin. Contact Ryan Hanson, 5H Business Integrations, at ryan@5hbi.com about access, records export or these terms. Production deployment and paid services require a separately reviewed agreement.

Personal acceptance

I have read and agree to these terms for my use of 5HBI GOV. This records my own acceptance; it does not state that I have authority to enter a contract for my organization.

Separate entity acceptance

I have read these demo terms and am authorized, with any required entity approval, to accept them on behalf of the entity shown above.